

About us

People & Technology is a Belgian provider of Consulting and IT services, specializing in Service Management.

Our mission is to help our customers align IT to their business needs. By delivering innovative, integrated solutions, we enable organizations to increase their efficiency and agility, as well as ultimately improve growth and profitability.

We gear our methodology to our customers' specific needs, creating a unique service experience for them. This personalized approach helps us to achieve more sustainable results within a shorter timeframe.

As our name suggests, we are all about people and technology. We work hard to attract and keep the best people and also to select innovative products. We offer a wide variety of services, ranging from analysis and implementation, to integration and custom development.

Our philosophy

People & Technology was founded in the midst of the economic crisis in 2002. Despite this difficult market situation, we were immediately able to demonstrate the added value we bring our clients.

Our business philosophy is based along 3 main lines:

1. Personalised Service

We gear our service to meet the expectations of our clients. The better we know you, the more we will adjust our working methods to your specific requirements. We take the time to listen to your needs and will align our service processes to fit in with your organisation.

2. Professionalism

We have a highly experienced team of technology and business consultants, project leaders and account managers.

3. Partnership

We aim to create a genuine partnership with our clients. Our focus is on fostering trust-based relationships over the long term. This is even more important for sustaining high performance through uncertain times.



Services

Service Management

These days, organizations are focusing more on achieving better alignment between their IT services and their business processes. As a result, IT Service Management is taking on far greater significance and importance than ever before.

People & Technology's Service Management division offers a set of services and lifecycle products that improve IT service levels and business productivity, in line with ITIL best practices.

In addition to providing companies with Service Management, we also offer services that make it easier for companies to integrate the Configuration Management, System Management and Service Management environments they currently have installed. By linking these separate environments, companies benefit from the specialized data and processes in each area so that they can better assess the impact of events on their business.

The solution we propose allows these events to be tracked via incidents and advanced reporting. This results in faster diagnosis of the incident, as well as identifying its root causes and the effect it has on the business. But above all, the negative impact that IT incidents have on business processes is reduced.

IT Consultancy

We provide organizations with expertise in a variety of different areas, ranging from defining business needs and IT strategy, to giving advice on IT governance and providing the support required to make transition programmes successful.

Key areas include:

- ITIL Best Practices
- Programme & Project Management
- Business Analysis
- Application Development
- Testing

Outsourcing

Companies can outsource IT functions to us that are non-core to their business. Because we have the necessary expertise, we can handle these functions more cost-effectively. This allows companies to focus on their core business and outsource support activities.

Areas where we have demonstrated our expertise include:

- Application Management
- Remote database support

